

Everard van Kemenade

Nationality: Dutch



Born in Eindhoven in 1953, Everard studied "Dutch Modern Literature" at the Catholic University in Nijmegen. He started his working career as a lecturer in communication, project management, and methodology of research. The second step in his career he was active as an educational technician, developing curricula and managing curriculum efficiency projects. From there he got attracted to quality management. He was quality manager of a faculty of Health Care and Social Work for six years. He has been auditor for EFQM and INK (Dutch Quality Institute).

In 2009 he took his Ph.D. in Business Management at Rotterdam School of Management (Erasmus University). His thesis was on "Certification, accreditation and the professional".

Everard has written many articles in magazines like Total Quality Management Journal, Quality in Higher Education, Quality Progress, KIZ (Quality in Healthcare) and TH&MA; as well as several books and chapters on Quality Management. He has been editor of the *Method for improving the quality of higher education based on the EFQM-model*, which is available in English, Czech, Latvian, Spanish, German, French, Dutch and Vietnamese.

He contributed to the Audit Instrument for Sustainability in Higher Education (AISHE) and is senior auditor for this instrument.

He is chairman of the Education & Training Activities Group of the European Organisation for Quality, www.eoq.org.

He is Master in Neuro Linguistic Programming, accredited for the Myers-Briggs-Type Indicator and Offmans Kernkwaliteiten (core qualities).

He worked on several projects concerning the implementation of Quality Management and Quality Assurance in countries all over the world including Romania, Czech Republic, Syria, India and Vietnam.

After a long time involvement in external and internal quality management Everard is now focused on the motivation of professionals for quality and creating a culture in the organisation with passion for quality. His motto is: "*because excellence in the end is a personal journey*".

More at www.linkedin.com, search for: Everard van Kemenade